



**TULANE UNIVERSITY**  
*Office of Family Programs*

**Welcome and Introduction to Tulane Family Programs**  
**Tulane Family Webinar**  
**June 4, 2025**

# Family Programs Resources and Services

answers

***Website, Email & Phone***

communications

***Newsletters***

information

***Webinars and Tutorials***

connection

***Events***

reassurance

***Our overall goal!***

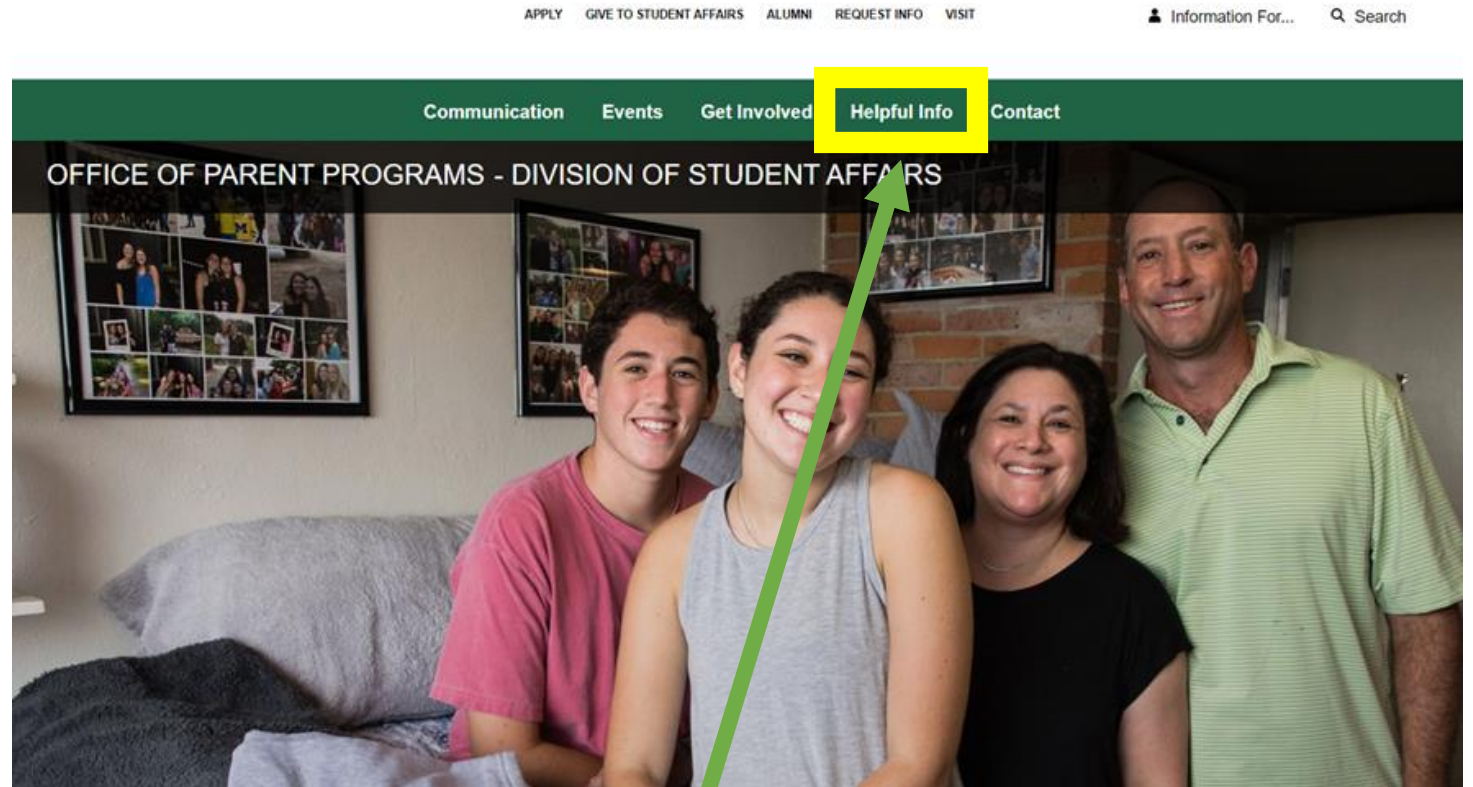
*Answers: Website*

[families.tulane.edu](https://families.tulane.edu)

access to answers  
about procedures,  
resources & events

👉 [families.tulane.edu/info](https://families.tulane.edu/info)

is a short-cut to a list of quick links!



# *Communication: Newsletters*



## **Newsletters are emailed**

- twice a month mid-May to early August to parents of new incoming students during the high school to college transition period
- near/on the 1st of the month September through May

## **If you don't see them,**

- check your spam filter or junk mail folder first to see if they were diverted
- if you don't find them in spam, email [families@tulane.edu](mailto:families@tulane.edu) and follow up with your student to make sure they have your correct email address in their record

# ***Information: Webinars and Tutorials***

- Webinars/tutorials offer more information right before you need it.
  - *You'll find links to the videos and slide PDFs on the website.*
- Pre-recorded tutorials and archived webinars offer guidance
- Sample topics:
  - **Supporting Your Student Through Academic Planning and Course Registration**
  - **Campus Health Resources**
  - **Emergency Preparedness**
  - **Fraternity and Sorority Recruitment: What Families Need to Know**

# Events: Move-In

Each first-year move-in day –  
August 10, 11, and 12 – there will be  
support, information, and guidance:

10 a.m. - 3 p.m.

Arriving/parking/moving in as assigned

1 – 4 p.m.

Goldman Center Orientation (drop-in style)

Family Resource Station (info fair style)

5 – 5:45 p.m.

Family Welcome Event (parents & others)

Wave Leader Meeting (students)

6 – 7 p.m.

Center for Intercultural Life Orientation – watch for more information in newsletters later this summer.

7 – 9 p.m.

Resident Advisor Floor Meetings



Families should plan to leave campus after dinner. By 10 a.m. the following day, students will have mandatory meetings for the rest of the week.

## *Events: Family Weekend*

# WAVE'25

Family Weekend is aligned with the Homecoming football game and alumni Reunions for a spirited event for the whole Tulane community we call **Wave Weekend**.

**Wave'25** will occur November 13 – 16.

- Most events specifically for parents and families will be on Friday, Nov. 14.
- The full event schedule will be published in late summer.
- Game tickets are sold separately from general registration.
- An email will be sent in June when Homecoming Game ticket sales open.
- The game will be on Saturday, Nov. 15. Kickoff time will be announced about 10 – 14 days before game day.

## ***Events: Travel Resources***

- **[Tulane Travel Portal](https://campustravel.com/university/tulane-portal/)** – book via this site to get discount rates at national chains, local boutique hotels, and bed and breakfast inns near campus. (<https://campustravel.com/university/tulane-portal/>)
- **Rental Cars** - Tulane partners with Avis/Budget and Enterprise Rent-a-Car to offer corporate discounts on car rentals.



**Links to all are on the Family Programs website under Events.**

**Your student's transition to Tulane is a new experience for you, too.**

**We offer support for your changing role as your student learns, grows, and takes on more responsibility.**

# **Transition assistance for new students**

## **Robust Resources and Programs**

- **Hullabaloo Hello (New Student Orientation)**
- **College Advising**
- **Success Coaching**
- **Academic Learning and Tutoring Center**
- **Newcomb-Tulane College modules, websites, tutorials, checklists**
- **Goldman Center for Student Accessibility**
- **Case Management and Victim Support Services**
- **Campus Health – Health Center, Counseling and Psychiatric Services (“CAPS”), and The Well for Health Promotion**
- **And more . . .**

# Transition assistance for new students

## Helpful People

- **Wave Leaders**, volunteer peer leaders, assist during **Hullabaloo Hello** (new student orientation).
- **Resident Advisors** are live-in peer helpers in the **residence halls**.
- **College Advisors** are fulltime, **professional** staff.
- **TIDES instructors** choose to teach first-year students.
- **Peer Mentors** work with students in **TIDES courses and Honors Colloquia**, providing another trained peer leader to guide and refer.
- **Goldman Center Peer Mentors** are available for students who receive accommodations.

# Once the semester gets underway,

- ❖ Anticipate that your communication patterns may change.  
Find a new normal.
- ❖ Encourage your student to take the initiative to meet people, ask questions, and get involved.
- ❖ Offer the perspective that everyone feels new/awkward/lonely/unsure – they just don't want to show it. Suggest talking to a peer mentor.
- ❖ Resist the urge to solve your student's problems.  
Instead, listen, encourage, remind, and refer.
- ❖ Expect the honeymoon to end and frustrations to set in. Diagnose the "referred pain." Redirect your student back to Tulane resources to find support and solutions. Don't be surprised if this happens again a bit differently in the spring semester.
- ❖ Encourage patience and persistence.

**If you think your student is experiencing more than typical adjustment challenges, contact us.**

If you're not sure who to contact, start with one of these options:

**For non-emergency issues:**

Check [families.tulane.edu/info](https://families.tulane.edu/info)

Email [families@tulane.edu](mailto:families@tulane.edu)

Submit a Concerns Report at [tulane.edu/concerns](https://tulane.edu/concerns)

**For emergency situations:**

Call 504-865-5911 (TUPD)

Type of issue	Who to contact & how	Or use online form?
concerning	Case Management & Victim Support Services 504-314-2160	Tulane.edu/concerns
urgent	CMVSS 504-314-2160 (during business hours or leave message)  Student Affairs Professional on Call (504) 920-9900 (outside of business hours)	Tulane.edu/concerns
emergency	TUPD 504-865-5911	Call!

## ***Contact Information:***

- **Penny Wyatt, Director of Family Programs and External Relations, Division of Student Affairs**
- **[families@tulane.edu](mailto:families@tulane.edu)**
- **[families.tulane.edu](http://families.tulane.edu)**
- **877-TUP-WAVE (877-887-9283)**

# Follow up content from Q & A portion of the webinar:

- The <https://housing.tulane.edu/fall-move> webpage has a video tutorial, includes information about the move-in logistics topics below. This resource addresses what to bring and provides links to the different residence halls for additional helpful details.
  - [move-in dates](#)
  - [before you arrive](#)
  - [fall move-in airline discounts](#)
  - [packing and shipping](#)
  - [move-in time slot](#)
  - [can I change my time slot or request a specific time slot?](#)
  - [move-in day step-by-step](#)
  - [what can I expect during move-in day?](#)
  - [campus shuttles](#)
  - [parking after check-in](#)
  - [frequently asked questions](#)
- Orientation at Tulane is called “**Hullabaloo Hello**,” a name taken from a Tulane cheer. You can find the schedule online at <https://firstyear.tulane.edu/orientation>.
- The Accounts Receivable department website, <https://studentaccounts.tulane.edu/>, has comprehensive information about setting up authorized users, tuition and fees payment due dates, payment plans, tuition insurance, and more. Keep in mind that your student must make you an authorized user to view their statement and make payments.