



Welcome to Tulane Dining Services

Your Hosts for this Tutorial

- **Jadii Joseph**, Director of Dining Services
- **Kara Lubeck**, MPH, RDN, LDN, Campus Dietitian

Jadii Joseph, Director of Dining Services



My goal is to have the best dining program amongst all colleges and universities by developing the best dining experience, ensuring that students will have the resources they need, while also offering high quality foods with excellent customer service.

It is my top priority to make myself available to students and guests who may have any questions, suggestions, comments or concerns.

Have Dining Services feedback?
Email: dining@tulane.edu

Dining Services Provides...

- A variety of dining plans.
- Residential dining, retail dining, food trucks and to-go.
- A mobile food ordering service for pickup or robot delivery.
- A farmer's market that serves produce and local products.
- Special events.
- A convenience store.
- Resources for various dietary needs.

What can families do to help students access dining plans?

Dining Plan Support and Access

Dining Plan Access

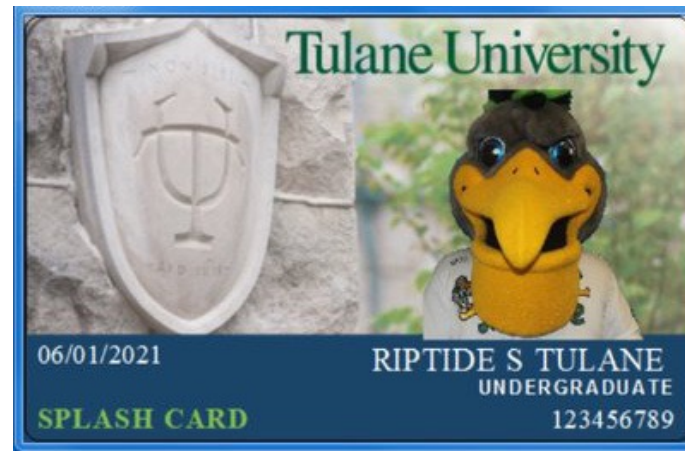
- Read the **dining plan contract** with your student.
- Check student login for the dining plan portal.
- **Dining plan portal login:** use Tulane username and password.

Important Dates

- Dining plan selections are due on **Monday, June 26**. If students don't make a selection by Friday, June 30, they will be enrolled by default into the Unlimited Plan and billed accordingly on their July Accounts Receivable statement.
- Students can try different options when the semester begins, or change plans, until **Friday, August 25** without paying a fee.

Splash Cards

Meal Swipes, Extra Meals, Quick Picks, Wavebuck\$, and NOLAbuck\$ are all available on the Tulane Splash Card. When we are referring to **Meal Swipes**, we are referring to swiping the Tulane Splash Card (ID card) at the entrance or cash register at dining locations.



**What are some basic details
about dining plans?**

Dining Plans Include:

- **Meal Swipes:** can be used at meal swipe locations such as The Dining Room at Malkin Sacks Commons or Green Wave Grille.
- **Extra Meals:** can be used at meal swipe locations.
- **Quick Picks:** predetermined meal options at select locations in the LBC Food Court.
- **Wavebuck\$:** allows students to eat outside of the dining room.
- **NOLAbuck\$:** allows students to dine at select merchants in New Orleans. NOLAbuck\$ participants are listed online.

**What is the difference
between Wavebuck\$ and
NOLAbuck\$?**

Wavebuck\$ and NOLAbuck\$

Wavebuck\$

- On-campus tax-free retail dollars.
- Spent like cash.
- Allows students to eat outside of the dining room.

NOLAbuck\$ (NOLA = New Orleans, Louisiana)

- Are off-campus retail dollars.
- Spent like cash.
- Allows students to dine at merchants in New Orleans.

Residential Dining Locations

Tulane Dining Services provides residential dining at the following locations:

- Malkin Sacks Commons
- Green Wave Grille
- Provisions To Go

Retail Dining Locations

Tulane Dining Services provides residential dining at the following locations:

- Lavin-Bernick Center Food Court (LBC Food Court)
- Food Trucks
- PJ's Coffee of New Orleans
- Provisions on the Thirtieth Parallel

Dining Services Dietitian: Kara Lubeck



It's my goal to help provide delicious, nutritious, and safe food for all our students on campus. I'm here to be a resource for you and your student. I'm happy to meet with your student if they have any questions about navigating dining on campus.

[Schedule a Meeting](#)

**Does Dining Services support
different dietary needs?**

Dining Services Supports Dietary Needs

- **Mindful:** dishes designed to help make healthier choices easier.
- **Vegetarian:** contain no meat, fish or poultry, or any meat products such as soup base.
- **Vegan:** no meat, fish, eggs, milk or other animal-derived products such as honey or sugar
- **Plant-Based:** no meat, fish, eggs, milk, but may contain honey or sugar
- **Simple Zone:** Card access gluten-free pantry. Students can apply for Simple Zone access on the dining website
- **Simplified Station:** offers fresh foods made without milk, wheat, soy, peanuts, tree nuts, shellfish, eggs, sesame, or gluten.

**What are some other details
about dining plans?**

Basic Dining Plans for New Students

Unlimited Plan: \$3,875 per semester

- Unlimited meal swipes
- \$250 Wavebuck\$
- \$25 NOLAbuck\$

Basic Dining Plans for New Students

TU15: \$3,875 per semester

- 15 meal swipes per week
- 10 extra meals per semester
- \$400 Wavebuck\$
- \$25 NOLAbuck\$

Basic Dining Plans for New Students

Kosher: \$5,240 per semester

- 10 meals per week at Rimon
- \$400 Wavebuck\$

**What are ways that students can
share their concerns and
comments?**

Student Feedback is Always Welcome

- **Manager on duty:** look for signs in The Dining Room at Malkin Sacks Commons. Contacting a manager helps Dining Services address your student's concerns immediately.
- There will also be opportunities for student participation throughout the year.
- **Online** [feedback portal](#).
- **Email:** [**dining@tulane.edu**](mailto:dining@tulane.edu)

Helpful Online Resources

- Tulane Dining Services Website: dining.tulane.edu
- More info on [Dining Plans](#).
- More info on our [Campus Dietitian, Kara Lubeck](#).
- Please visit [our FAQs](#).
- [Sign up to receive our family enews](#).
- Follow us on [Facebook](#) and [Instagram](#).
- [Share your feedback](#) with us.

Thank you and welcome to Tulane!

