Welcome and Introduction to Family Programs

TULANE UNIVERSITY

Presenter: Penny Wyatt, Director of Family Programs
Tulane Family Programs Webinar
May 15, 2024
Family Programs Resources and Services

communication  E-Newsletters
answers  Website
information  Webinars and Tutorials
connection  Events
reassurance  Our overall goal!
Communication: E-Newsletters

Newsletters are emailed twice a month May – August to parents of new students in this transitional summer and then on the 1st of the month September through May.

If you haven’t been receiving them, email a request to families@tulane.edu!
Answers: Website

families.tulane.edu offers access to answers about events and resources

families.tulane.edu/info is a short-cut to a list of quick links!

Please rely on official Family Programs communications and other Tulane websites and social media for current, accurate policy and procedure information!
**Information: Webinars and Tutorials**

- Live webinars offer just-in-time instructions and other guidance. Upcoming topics are announced in the e-newsletters and on website. Register at families.tulane.edu.

- Pre-recorded tutorials and archived webinars offer guidance

- *If you miss a webinar, you can find links to the videos and PDFs of the slides on the families.tulane.edu website a few business days after the live webinar.*

**Upcoming Webinars**

- **Supporting Your Student Through Academic Planning and Course Registration** - Tuesday, May 21, 2024, 6 p.m. Central Time

- **Accessibility at Tulane** - Thursday, May 23, 2024, 6 p.m. Central Time

- **Hurricane Preparedness and Response** - Wednesday, May 29, 2024, 6 p.m. Central Time
Events: Family Weekend

November 7 - 10, 2024

homecoming.tulane.edu
**Events: Travel**

Helpful resources:
- Tulane Travel Portal – book New Orleans lodging via this site to get discount rates
- Avis/Budget and Enterprise rental car corporate discounts
- Occasional discount airline rates for specific events will be announced in the Tulane Family Newsletter and on the event websites

Links to all are on the Family Programs website under Events.
Keeping Your Student’s Transition to Tulane on Track

High school to university

Make the most of this summer!
Remind your student to check their Tulane email frequently!
Read your e-newsletters!

Both of you!!
NEW STUDENT MODULES

WELCOME!

HELLO!

Newcomb-Tulane College
First-Year Experience
Use the checklist. Read it all now. Review once a week!

New Student Checklist

To help you stay on track with upcoming deadlines, we have created a checklist of important tasks to complete prior to your arrival.

We highly encourage you to review the checklist at the beginning of each month for a reminder of approaching deadlines. You can even check off each task as you complete it!

https://firstyear.tulane.edu/your-tu-do-list

Very important! Use the online version with hyperlinks to more detail, forms, and procedures, even if you print out a PDF for reference.
items most likely to need parents’ support:

Basic needs – food, shelter, safety:

☐ May 22: Deadline to complete the housing application and submit the Student Evacuation Plan (if Tulane closes for a hurricane or other emergency).

☐ June 3: Dining plan portal opens – last day to change plan type without a fee is August 23.
items most likely to need parents’ support:

**Educational:**

- Request any needed accommodations and submit documentation with the [Goldman Center for Student Accessibility](https://accessibility.tulane.edu) via accessibility.tulane.edu as soon as possible.

- **July 1:** Deadline to submit student’s final high school transcript to the Office of Undergraduate Admission.
items most likely to need parents’ support:

Health:

- **June 20:** Check student’s Tulane email for health insurance requirements and details. The Tulane-sponsored Student Health Insurance Plan (T-SHIP) enrollment/waiver process begins June 20. T-SHIP enrollment reminders will be sent by the United Healthcare Student Resources (T-SHIP) and waiver reminders will be sent by Gallagher Student Health and Special Risk.

- **July 15:** Deadline to submit immunization forms and records to The Health Center via the Patient Portal. Visit the Campus Health website for more forms and detailed instructions.

- If ongoing mental health concerns have been identified before coming to Tulane, including ADHD and other psychiatric medication needs, the Counseling Center Care Coordinator will help you find appropriate treatment support for a New Orleans community provider who can offer consistent care over an extended time.
items most likely to need parents’ support:

**Financial:**

- Check the Financial Aid [website](#) to review necessary steps to assure timely delivery of your aid (including merit scholarships). You’ll also want to submit any outside scholarships received to Financial Aid.

- Student may [add an authorized user (parent or guardian) to their student account](#) and grant access to eBills, recent account activity, and electronic payment options. Make sure you check out the [Accounts Receivable New Student Checklist](#)! Statements will be available by July 15. Payment will be due on August 15.
Move-In Preparation

**early summer:** Housing and Residence Life (HRL) will post online and email new students the Fall 2024 Move-In Guide.

**May – mid-June:** HRL will send students' residence hall assigned Move-In day time slot and other instructions. Move-In Days are Aug. 11, 12, & 13.

**Late June – mid-July:** students will receive their room assignments

**July:** Our Mail Services department will send students their mailbox numbers and detailed shipping instructions. An electronic copy of this information will go to students' email addresses and a hard copy will be mailed to students' permanent home addresses.

**July:** Watch for an announcement in parent e-newsletters of tutorial videos on Move-In and Shipping Services.
How to plan your Move-In Visit

Most parents arrive the day before their students’ Move-In day. They help students move in and get settled on their assigned Move-In day and return home late that night or the next morning.

Students have required Hullabaloo Hello (orientation) activities beginning at 10 a.m. the morning after Move-In.

On their Move-In day, students have mandatory meetings at 5 p.m. while parents have a Family Welcome event with senior university administrators at the same time.

★ Pro tip: You may want to plan your celebratory dinner out on the night before your student’s Move-in Day so you won’t be rushed.

★★ Extra pro tip: [www.coolinaryneworleans.com](http://www.coolinaryneworleans.com) >>>>

You’re welcome! 😊

Very important!
- Please wait until your student receives their assigned Move-In day and arrival time slot before you purchase non-changeable flights.
- If you wish to spend time in New Orleans as a family, it’s best to schedule that before your student’s Move-In Day.
a series of webinar conversations on what it means to become a Tulanian

- frank discussion of Tulane values by university leaders
- helpful guidance for important conversations between students and their families

- Welcome to the Tulane Community: A Values-Based Discussion
- Sex and Healthy Relationships: Respect, Consent, and Care
- Alcohol and Drugs: Responsibility, Well-being, and Recovery
- Academics: Opportunities, Integrity, and Support

The June dates and times will be announced in the Family Newsletter and posted on [https://families.tulane.edu/webinars-tutorials](https://families.tulane.edu/webinars-tutorials).

Tulane Talks for New Students & Families
The 5 people your student will meet at Tulane

1. **Wave Leaders**, volunteer peer leaders, assist during **Hullabaloo Hello**.
2. **Resident Advisors** are live-in peer helpers in the **residence halls**. They are trained to build community and refer students to university resources. RAs are supervised by Resident Directors, full-time staff who have master’s degrees.
3. **Peer Mentors** work with students in **First-Year Seminars**, providing another trained peer leader to guide and refer.
4. **Academic Advisors** are full-time, **professional** staff.
5. **First-Year Seminar professors and instructors** choose to teach first-year students **TIDES courses and Honors colloquia**.
Hullabaloo Hello is a celebratory welcome to Tulane University beginning the moment students arrive on campus.

Hullabaloo Hello - August 11 - 18, 2024
Once the semester gets underway,

- Anticipate that your communication patterns may change. Find a new normal.
- Encourage your student to take initiative to meet people, ask questions, and get involved.
- Offer the perspective that everyone feels new/awkward/lonely/unsure – they just don’t want to show it. Suggest talking to a peer mentor.
- Resist the urge to solve your student’s problems. Instead, listen, encourage, remind and refer.
- Expect the honeymoon period to end and frustrations to set in. Diagnose “referred pain.” Redirect your student back to Tulane resources to find support and solutions.
- Encourage patience and persistence.
Submit your questions now.

If you have questions on other topics or other webinar topic suggestions, contact:
Office of Family Programs
families@tulane.edu
https://families.tulane.edu/
504.887.9283
Contact Information:

• Penny Wyatt, Director of Family Programs and External Relations, Division of Student Affairs

• families.tulane.edu/info

• families@tulane.edu

• 877-TUP-WAVE (877-887-9283)